

Professional Facilitation Skills

Details

Time:	08h30 – 16h30
Duration:	2 days
Type of Event:	Skills Development
CPD Points:	14 CEUs

Event Information

Who should attend:

- Trainers
- Anyone who facilitates workshops
- Anyone who wants to improve their presentation skills

Trainer:

Gareth Hallett

Overview

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Essentially, a good facilitator possesses a range of skills which enables them to constructively intervene in group settings, to improve how a group identifies and solves problems, and makes decisions (Schwartz, 2006). The facilitator is adept at providing structure and directing the process so that the group is able to achieve its goals while at the same time managing the diversity of perspectives, views, and agendas. The ultimate goal of any facilitated intervention is to enable effectiveness whether on an individual, group or organisational level.

Outcomes:

- To understand theories and processes underlying facilitation
- Understand the role of the facilitator
- Create a process taking into consideration the nature of the situation that is both measured and practical
- Apply the appropriate techniques used in preparing for a facilitated process
- Apply processes that accommodate the phases of awareness through which participants gain perspective and understanding
- Read an audience, the interpersonal dynamics and processes through which groups move during a facilitated process
- Apply the necessary techniques, skills, and methods in dealing with difficult issues so as to resolve conflict in an empathic manner

Johannesburg & Durban

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